Consumer On-boarding

Requirement Document - <Consumer Name>

Document Summary

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| --- | --- | --- | --- |
| Document Owner | COMPANY NAME | Date Issued: | 20/FEB/2021 |
| Document Status | Release | Version: | 1.0 |

Version Control

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| Version | Amendment History | Amendment Date | Author | Amendment Summary |
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Distribution & Sign-off

The RACI methodology has been used to identify the following as document receivers, according to need:

R = Responsible for document content

A = Accountable for document content

C = Consulted on the document content

I = Kept informed on the document content

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| --- | --- | --- | --- | --- |
| Name | Role | Team | RACI | Approval E-Mail |
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# Consumer On- boarding Details

|  |  |
| --- | --- |
| Project Name \* |  |
| Consuming Application \* |  |
| Consumer Name \* |  |
| Consumer Identifier | **<Any identifier to identify a specific Consumer>** |
| Business Process | **INC/SR/PRB** |
| Service Requirements | **<Short description of the usage>** |

|  |  |  |  |
| --- | --- | --- | --- |
| Name \* | Role \* | Phone \* | Email \* |
|  | **IT Owner**  (Responsible for the consuming application.) |  |  |
|  | **Support Contact(s)**  (Contact Person for all in-life support issues.) |  |  |
|  | **Certificate Renewal Contact**  (Contact Person for annual certificate renewal. If applicable) |  |  |

|  |
| --- |
| Source IP Address(es)  IP address(es) that will be used to connecting to the live Access Gateway platform (Data Power) |
|  |

|  |  |
| --- | --- |
| Consuming Application Hosted \* | |
| Production Zone | DMZ Zone |
|  |  |

|  |  |
| --- | --- |
| Outbound Details | |
| Is E-bonding Required |  |
| Outbound Service Details for Create/Update Operation |  |
| Is Attachment required in Outbound |  |
| Outbound Service Details for Attachments |  |
| Security requirements | <If any> |

|  |  |
| --- | --- |
| **Service Non-functional requirements** | |
| Peak traffic | **<Eg : 10 AM to 12 PM; 5 PM to 8 PM>** |
| Max daily number of requests | **<Eg : 20000/Day>** |
| Max busy hour number of requests hours | **<Eg : 10K/Hour>** |
| Max concurrent transactions | **<Eg : 10 TPS>** |
| Growth on next year (%) | **<Eg : 10%>** |
| Growth on next 3 years (%) | **<Eg : 25%>** |
| Availability | **<Eg : 24\*7; Standard Office hours>** |
| Timeouts (sec) | **<Eg : 60 Secs>** |
| Others | **<Any other NFRs>** |